

Innovation at Work

## Innovation, Research, Behavior

- 1. Innovation at Work
  - Game Development
- 2. 21<sup>st</sup> century Research Methods
- 3. Player Behavior Analysis



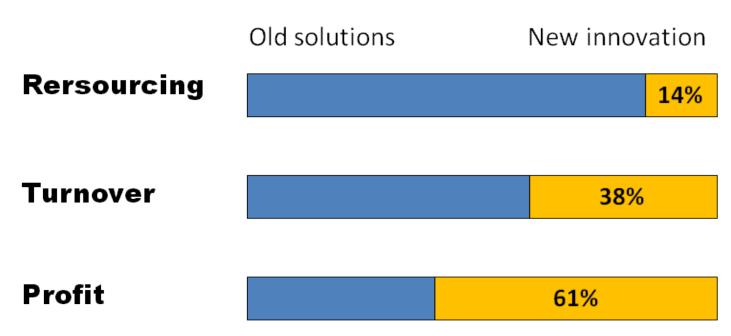
"If organizations just stand still, they are going to quickly lose their position... but beyond that, there's a risk that as an institution you can forget how to innovate, which can be deadly..."

-Paul Buchheit, lead Google engineer





## Innovation Increases Competitiveness



Research of 108 corporations (W. Chan Kim & Renee Mauborgne)

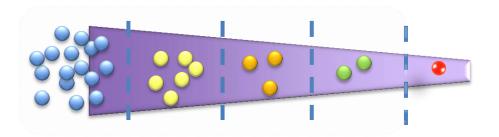






- Systematic Innovation means:
  - Lots of ideation, evaluation, testing, trial & error is needed
  - 1000 ideas lead to 50 concepts, 5 of them will be good, 1
     will be brilliant

You need to feed the innovation process constantly





Funneling ideas and screening for the best products





"We encourage our employees, in addition to their regular projects, to spend 20 per cent of their time {innovating and} working on what they think will most benefit Google" Sergey Brin & Larry Page, Google founders

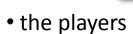




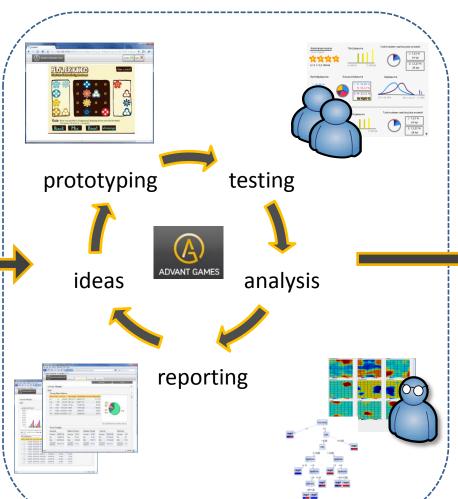


# Systematic Innovation Process

Fresh, innovative ideas from multiple sources:

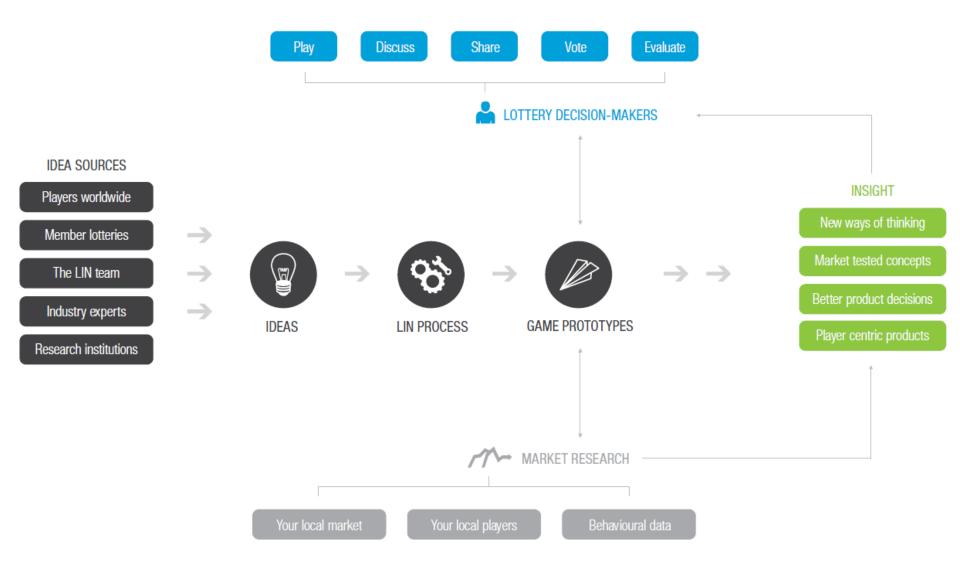


- tech vendors
- gaming operators
- in-house innovation



KNOWLEDGE &
INSIGHT for decisionmaking









#### LIN PROCESS





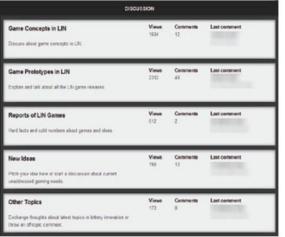




REFINED CONCEPTS

NAVIGATION ▼ SHARE AN IDEA GIVE FEEDBACK DISCUSSION Game Concepts in LIN Discuss about game concepts in LIN. Game Prototypes in LIN

**EARLY IDEAS** 



Numerous ideas for exciting new money games.



Transformed into refined concepts.







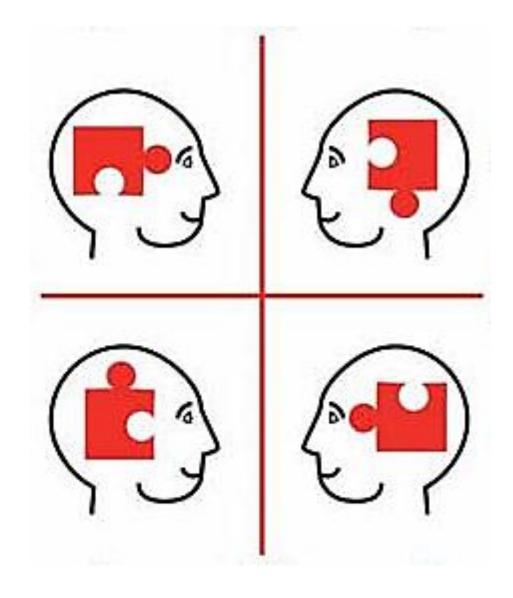
And ultimately playable prototypes for proof of concept.





I'll be happy to give you innovative thinking. What are the guidelines?









NAVIGATION ▼

SHARE AN IDEA

**GIVE FEEDBACK** 

Riku Soininen

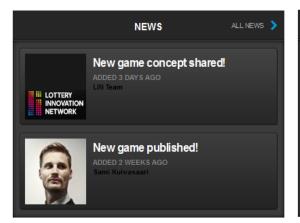
Soininen SIGN OUT

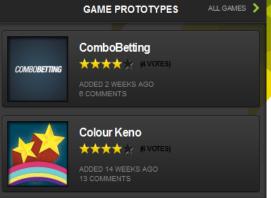
### **Lottery Innovation Network**

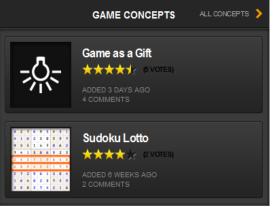
is a professional community for lottery innovation, product development and global collaboration. As a member you have access to a pioneering online environment which is supported by a dedicated team of developers – the LIN team.

Click here to see how the community functions.

LIN offers a framework and toolset to co-create value for all the members of the community. It provides a constant stream of gaming innovation in the form of prototype products that can be discussed, refined and evaluated with like-minded colleagues, and ultimately market tested with local players.



















### Is your organization investing in Systematic Innovation?

- 1. Innovation in Game development
  - Ideation and conceptualization of new gaming innovations
  - Agile prototyping of new game concepts
- 2. Innovation in Player engagement
  - A Social research environment for live customer interaction
- 3. Innovation in new distribution methods
- 4. Optimization of current gaming products
- 5. In-depth analyses
  - Player behavior analyses, simulations and predictive modeling



## Turning **IDEAS**...



SUDOKU LOTTO	Select 9 squares from one line. You can play up to three lines at once. The rules of the game are on the back side of the coupon.					
Line A	Line B		Line C			
		X				
XXXXX				X	X	
		X	X			
X		X				
X X	X			X		
XX		X	X			
	X	X				
		X	XX			X
	X			(	0 0	
Line ready Clear	Line ready	Clear	Line ready		C	lear
The price of one line is 1.00 cr.					008961	7













## ...into GAMES.

### Innovation beyond games

### Wikipedia:

Innovation is the creation of better or more effective products, processes, services, technologies, or ideas that are accepted by markets, governments, and society



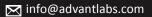


## So lets start with a survey

4) Our people...

			Agree
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
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Yesi O O			
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# Make research interesting

We need to create **engaging and exciting research experiences** with:

#### 1. Digital Content

Web-apps, Flash, animations, video, images, sound etc.

#### 2. Questionnaire and Evaluation Elements

- Modern-day, sophisticated evaluation methods e.g: star ratings, like/dislike, thumb ratings
- Likert, dropdown, radio button, open text

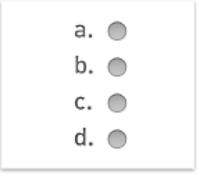
#### 3. Elements of Interaction

- Discussion areas, commenting, posts
- Harness the power of social media with survey Facebook-Twitter-integration

Title



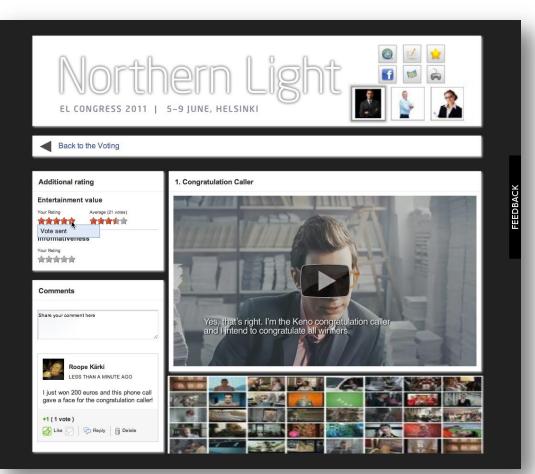


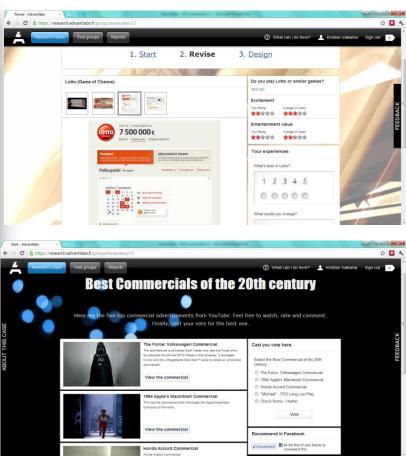




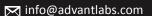


## The research experience





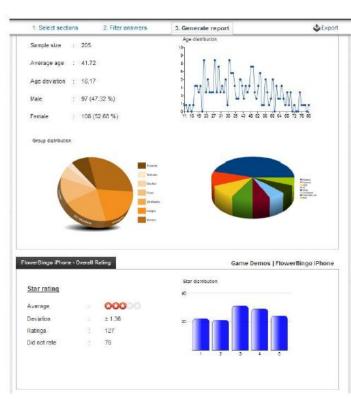




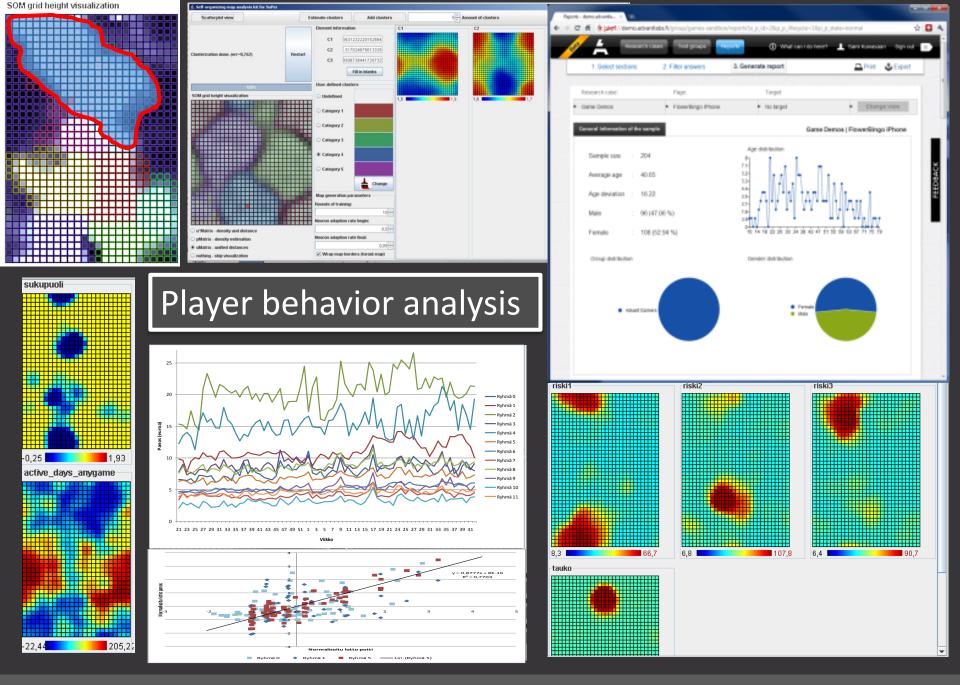


# Easy research management





- 1. Create and Design the reseach with intuitive tools
  - 2. Add Target Gropus and Publish the research
- C. Enjoy Real-time Reports Online → Insight





## The TiltCtrl Solution



## A responsible gaming tool to detect tilt in online poker.

### The player benefits:

- Sustainable play without excessive losses caused by tilting
   Operator benefits:
- The operator benefits:
  - More played hands resulting in increased profit (rake)
  - Improved network liquidity and player lifetime value



## Innovation for Lotteries and their Suppliers

